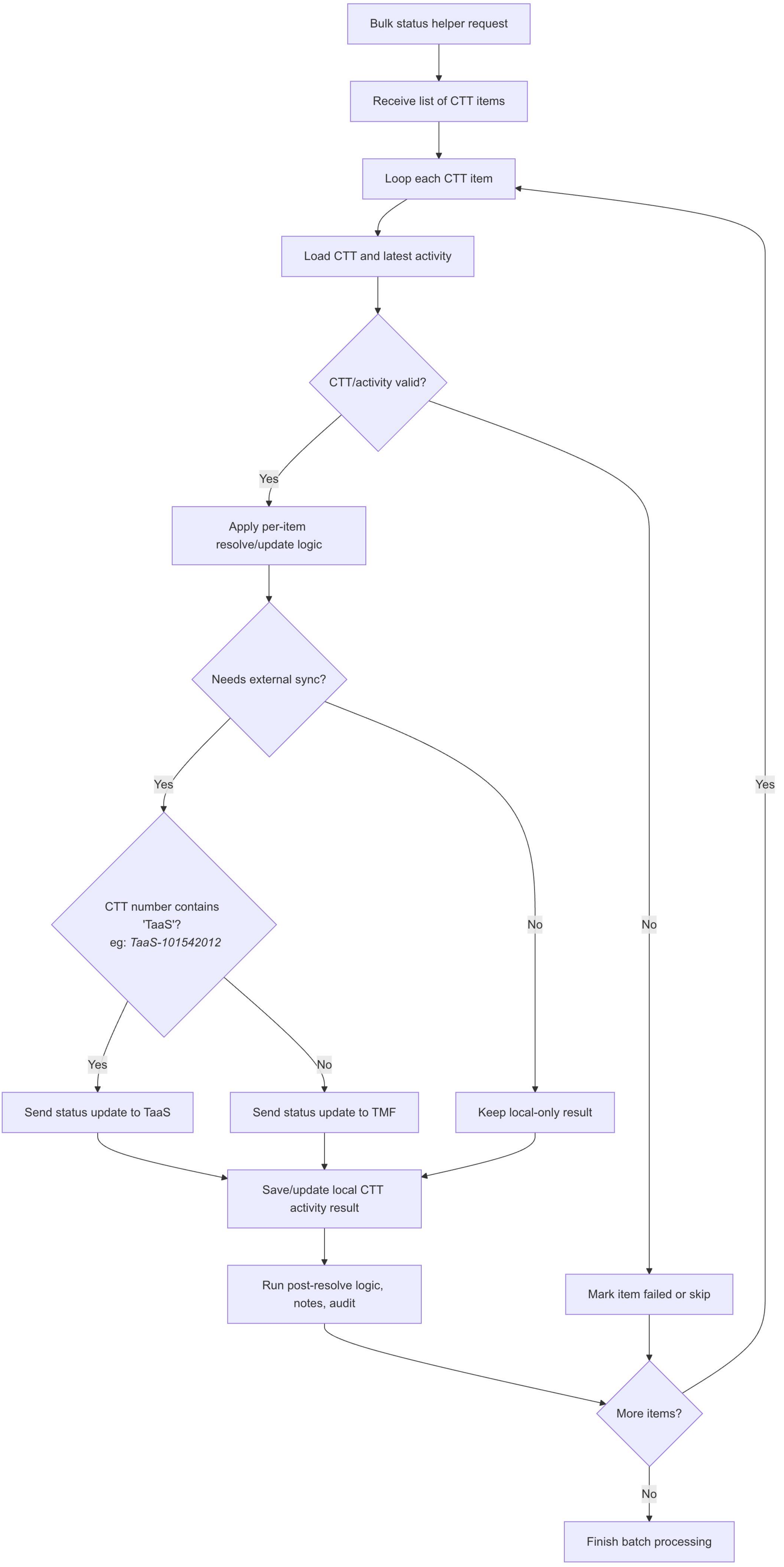
Bulk status helper request
Receive list of CTT items
Loop each CTT item
Load CTT and latest activity
CTT/activity valid?
Yes
No
Apply per-item resolve/update logic
Needs external sync?
Yes
No
CTT number contains 'TaaS'? eg: TaaS-101542012
Yes
No
Send status update to TaaS
Send status update to TMF
Keep local-only result
Save/update local CTT activity result
Run post-resolve logic, notes, audit
Mark item failed or skip
More items?
Yes
No
Finish batch processing